

Personal Information

Nationality	Australian
D.O.B.	4 th November 1986
Marital Status	Single
Gender	Male
Drivers licence	Type O Class C
Own Transportation	Yes
Passport	Yes

Professional Experience

CyberStrike Pty. Ltd. Alexandra Hills (*internet Café*)

September 2003 to Current
Shop Assistant & Systems Administrator
Full Time & Part Time

Responsibilities:

- Configuring and monitoring internet access and security
- Cleaning & Presentation
- Stock management
- Customer service
- Cash handling & till operations

AANet Communications Pty. Ltd.

Month Year to Month Year
Technical Department (*Call-centre Agent*)
Full Time

Responsibilities:

- Assist users with networking & configuration issues related to internet access.
- Client Initial Setup
- Identifying & Logging Telstra faults.
- Technical support over Email, Phone & Forums.
- Email Server Management

Net-Games (*closed*), Capalaba

October 2002 to October 2003
Shop Assistant & Systems Administrator
Part Time (*internet Café*)

Responsibilities:

- Managing 26 networked computers
- Stock management
- Customer service
- Designing online website (HTML)

Professional Experience (Cont)

High-noon Stage Productions, Loganlea

May 2002 to December 2004

Traineeship (*completed*)

Components:

- Follow Health, Safety & Security Procedures
- Provide First Aid
- Operate Follow Spots
- Operate Floor Electronics
- Operate Lighting
- Repair & Maintain Lighting Equipment
- Prepare, Rig, Test & Modify Lighting Equipment
- Prepare, Rig, Test & Modify Audiovisual Equipment

Concerts & Large Events:

- Fleet Wood Mac
- Pink
- John Farnham
- KISS
- Big Day Out 2002 & 2003
- David Boey
- LIVE
- RNA Fashion Parades 2003 & 2004

About The Traineeship:

High-noon stage productions works with small entertainment events consisting of schools & private events. Also subcontracting employees out for larger corporate events & concerts.

Our time was also contracted out to Video Pro, for the use of installing protectors & plasma screens into homes and corporate buildings.

Certifications

Cert 4, Information Technology (Network Management)

Morton Tafe, Mount Gravatt campus

Completed on:13th December 2004

Cert 3, Information Technology (General)

Cert 3, Information Technology (Networking)

Cert 3, Information Technology (Software Development)

Morton Tafe, Alexandra Hills campus

Completed on:17th July 2004